At <u>Western Surgery Centre</u> (WSC) the health and safety of our Patients and staff remains our top priority.

At this time, the public health risk associated with COVID-19 is **low** for the general population in Canada.

In response to growing concerns and fears over the COVID-19 situation, we would like to provide an update regarding the steps being implemented at PSA/WSC to reduce the risk of any potential spread of the virus.

WSC will continue to operate on a normal schedule at this time, we will continue to provide patient care to healthy patients & take our directive from the Public Health Agency of Canada & the WHO (World Health Organization). We will continue to closely monitor the ongoing COVID-19 situation

We are advising any patients to please remain home and contact the office at 204-944-9982 to reschedule appointments and surgeries if they:

- are feeling unwell
- Are experiencing any kind of symptoms, associated with the cold and or flu, (such as but not limited to) fever, chills, upper respiratory tract infection, runny nose, sore throat, headache or weakness. COVID-19 share symptoms that are commonly associated with influenza (FLU) and other viruses.
- have returned from international travel (outside of Canada) within the last 14days
- have been in contact with anyone who has travelled (outside of Canada) within the last 14days
- have been instructed /or are "self-monitoring" and or "self-isolation" for 2 weeks THERE WILL BE NO FEE ASSOCIATED WITH RESCHEDULING YOUR APPOINTMENT & OR SURGERY

In addition, the WHO (World Health Organization) has recommended "social distancing" be implemented as a way to reduce the risk of any potential spread of the virus. In response to this recommendation the number of office appointments being scheduled has been decreased in order to prevent patient congestion in the waiting room or office, also we ask that all patients required to have someone attend their appointment & or surgery with them, limit this to NO MORE THAN ONE PERSON per patient, Thank you for understanding and supporting our initiatives to keep our patients and staff healthy. Please contact the office at 204-944-9982 ext. 234 with any questions or concerns

Help Us Reduce the Spread of Infections

Hand hygiene is the #1 way to prevent the spread of infections.

Wash your hands frequently / or use an ALCOHOL-BASED HAND

SANITIZER when soap and water are NOT available

please call Health Links—Info Santé at 204-788-8200 or 1-888-315-9257 (toll-free)

for further information

Or visit the following links

https://www.gov.mb.ca/health/coronavirus/workplaces.html

https://www.gov.mb.ca/health/coronavirus